



Relationships Northern Territory

ABOUT

Maven have designed and delivered online training modules for administration, coordination and clinical staff that have been rolled out annually.

In 2020, 74 staff from Relationships Australia NT completed Maven's online training.

In 2021, 20 staff completed Maven's Foundational Disability Awareness Training and 21 staff completed Maven's Disability Specialist Training.

Specialist training content including how to deliver accessibility and inclusive events and meetings, how to work with people with complex communication needs & barriers that people with disability face when experiencing abuse, neglect and trauma.

Also in 2021, Maven designed and delivered an online clinical training on working with clients with intellectual disability that was attended by 14 staff from Relationships Australia NT and Victoria.

Key learnings from this training included the importance of breaking down information into simple terms, to use Easy Read principles and to be flexible and open when working with people with intellectual disability.

OUTCOMES

Outcomes of the training included:

- 96% of participants thought the training worked well in an online format.
- 97% found the training valuable.
- 100% of participant reported that the training was directly relevant to their roles

and that the online training modality was an effective tool for learning.

- 83% of participants rated the training as 9 or 10 out of 10.

TESTIMONIALS

"The content was directly related and applicable to the context of my work; raising awareness around unconscious biases and addressing many of the 'fears' that people have around approaching and communicating with people with disabilities." 2021 specialist training participant.

"Having Zel, Belle, Ben and Tracey lead the training and respond to inquiries with their lived experience and knowledge of the filed shows integrity to the training as well as having experts deliver in their field." 2021 specialist training participant.

"I loved the challenges of creating Easy Read documents – so much harder than I thought! Made me realise that care and other acts of inclusion need also to be practiced to test my perception v's actual experience." 2021 intellectual disability training participant.

"As always, Maven's training was professional and warm. A great learning environment for a great range of staff." 2021 intellectual disability training participant